



COOK MEDICAL
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22 March 2021

Product notification: Transfer of OHNS sales support from Cook Medical to Endotherapeutics

This letter is to inform you that sales support for Cook Medical's Otolaryngology–Head & Neck Surgery (OHNS) specialty in Australia is transferring from Cook to Endotherapeutics, effective **19 April 2021**.

We know how important these products can be in the treatment of your patients, and we believe this partnership will provide a greater geographical presence and enable Cook to serve more patients. Endotherapeutics is committed to maintaining the same high level of sales and clinical support that you have come to appreciate from Cook. Endotherapeutics's mission is to improve healthcare by distributing innovative, patient-centric medical technologies accompanied by expert clinical support.

Any orders placed prior to **19 April 2021** will still be shipped directly from Cook, and no changes are being made to the manufacturing of any of the OHNS products. However, to ensure there is no interruption of product supply after **19 April 2021**, you will need to switch your ordering from Cook to:

Customer Service:
Endotherapeutics
Suite 301
2 Banfield Road
Macquarie Park
NSW 2113
Australia
Telephone: 1300 00 ENDO (3636)
Fax: +61 (2) 9869 7723
Email: orders@endotherapeutics.com.au.

Please refer to the attached list for affected product information. This transition only applies to the products listed and will not impact the ordering of any other Cook products.

Be assured that we will do everything we can to support you through this transition. Your Cook representative is available to assist you with any questions you may have.

Thank you for your continued business.

Sincerely,

Scott Beaumont

Scott Beaumont
Manager, Market Development, OHNS, APAC
Scott.Beaumont@CookMedical.com

Ivan Srejber
Managing Director & CEO, Endotherapeutics
ivan@endotherapeutics.com.au

Customer Support contact information:
Australia: +1800 777 222, cau.custserv@cookmedical.com
Austria: +43 179567121, oe.orders@cookmedical.com
Belgium: +32 27001702, be.orders@cookmedical.com
Mainland China: +86 2154519599, chinacssupport@cookmedical.com
Denmark: +45 38487607, da.orders@cookmedical.com
Finland: +358 972519996, fi.orders@cookmedical.com
France: +33 171230269, fr.orders@cookmedical.com
Germany: +49 6950072804, de.orders@cookmedical.com
Hungary: +36 17779199, hu.orders@cookmedical.com
Hong Kong: +852 3472 1688, cs.cahk@cookmedical.com
Iceland: +354 8007615, is.orders@cookmedical.com

India: +91 44 61993000, india.orders@cookmedical.com
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Italy: +39 0269682853, it.orders@cookmedical.com
Japan: +81 3 6853 9470, info-japan@cookmedical.com
Korea: +822 62923500, kr.orders@cookmedical.com
Netherlands: +31 202013367, nl.orders@cookmedical.com
Norway: +47 23162968, no.orders@cookmedical.com
Malaysia: +603 7962 1688, cs.malaysia@cookmedical.com
Poland (direct): +48223060159, pl.orders@cookmedical.com
Spain: +34 912702691, es.orders@cookmedical.com

Sweden: +46 858769468, se.orders@cookmedical.com
Switzerland – French: +41 448009609, fr.orders@cookmedical.com
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Switzerland – German: +41 448009609, de.orders@cookmedical.com
Singapore (domestic): +65 6320 7600, cooksea.cs@cookmedical.com
Singapore (APAC): +65 6320 7600, sadc_cs@cookmedical.com
Thailand: +662 168 863 031, th.orders@cookmedical.com
Taiwan: +88 62 6628 3500, cooktw@cookmedical.com
United Kingdom: +44 2073654183, uk.orders@cookmedical.com
United States: 1 800 457 4500, customersupport@cookmedical.com
EMEA Distributors: EMEA.Distributors@cookmedical.com

OHNS-D60451-EN-F

Product Name	Order Number	Reference Part Number (RPN)
Advance Salivary Balloon Catheter	G34991	SDBS-14-30-1.5-2
	G34992	SDBS-14-30-2.0-2
	G34993	SDBS-14-30-2.5-2
	G34994	SDBS-14-30-3.0-2
Biodesign® Otologic Repair Graft	G57597	ENT-OTO-0.4-0.6-3
	G57598	ENT-OTO-0.6-0.9-3
	G57599	ENT-OTO-2.5X2.5-3
	G57600	ENT-OTO-5X5-3
Chiba Biopsy Needle	G12816	DCHN-25-5.0-U
	G27322	DCHN-23-5.0-U
Cook-Swartz Doppler Long Cuff Probe	G03014	DP-SDP002
Cook-Swartz Doppler Probe	G21363	DP-SDP001
Doppler Battery Charger	G55458	DP-M350-CHG1
Doppler Extension Cable	G21364	DP-CAB01
Doppler Monitor	G55328	DP-M350
Doppler Monitor Cable-Verifier	G31632	DP-MCV01
Kolenda Salivary Access Introducer Set SDAS	G24129	SDAS-6.0-18
	G24132	SDAS-5.0-18
Salivary Access Dilator Set	G24131	SDDS-18-20-HC
Salivary Stone Extractor Basket SSEB	G23797	SSEB-1.5-115-10
	G23798	SSEB-1.7-115-8
SialoCath® Salivary Duct Catheter	G35166	SDC-2.2-20
Cook Sphere® Inflation Device	G34903	CID-60-15
Straight Fixed Core Wire Guide	G02274	C-SF-15-50

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